**Patient Tracer:**

Utilizing the Institute for Patient and Family Centered Care handout on how to conduct a “walk about” conduct a walkabout in your clinical or work setting to understand the patient perspective. Write a memo to your instructor/supervisor with the findings per the guidelines in the handout. Note: Do not take photos as the handout recommends. ***A minimum score of 8 is needed to fulfill this requirement.***

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|  | **Not presented** | Brief | Comprehensive |
| Summary of type of patient/population eyes using and why/rationale | 0 points | 1 point | 2 points |
| Description/Impression of external environment | 0 points | 0.5 points | 1 point |
| Description of how patients/families are greeted | 0 points | 0.5 points | 1 point |
| Description of check in process/exchange of information | 0 points | 0.5 points | 1 point |
| Informational materials available in patient/family area | 0 points | 0.5 points | 1 point |
| Features that support this type of patient’s comfort | 0 points | 0.5 points | 1 point |
| Characteristics of physical environment | 0 points | 0.5 points | 1 point |
| Summary of experience/reflection | 0 points | 1 point | 2 points |